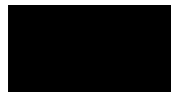


Service Indicators

2006

Kilkenny Local Authorities



Kilkenny County Council



Kilkenny Borough Council

Agreed combined totals entered nationally

Service Category	Indicator	KCC, KBC, Total	01/01/06 - 31/12/06		
H: Housing	H:	Housing	KCC	KBC	2006
	H.1	Housing Vacancies			
	a	Total no. of dwellings in L.A. Housing stock	1715		1715
	b	Overall % of dwellings that are let	96		96
	c	Overall % of dwellings that are empty	4		
	d	% of empty dwellings subject to major refurbishment schemes	35.3		35.3
	e	% of empty dwellings unavailable for letting	60.9		60.9
	f	% of empty dwellings available for letting	39.1		39.1
see EM	H.2	Avg time to Re-let an available dwelling	1.88		1.88
	H.3	Total repairs completed as % of no. of valid requests received	75.78		75.78
	H.4	Avg time (days) taken to inform applicants of LA decision on applications for			
	a	Shared ownership housing scheme	7		7
	b	Housing Loans schemes	13.5		13.5
	c	Local authority housing	15		15
see EM	H.5	Total of travellers accommodated as % of targets set in LA traveller accommodation program	200		200
R:Roads	R:	Roads	KCC	KBC	2006

see EM	R1	Local and Regional roads surface dressed per annum (square meters)	796881		796881
		Percentage of Local and Regional roads surface dressed per annum	6.039		6.039
M: Motor Tax	M:	Motor Taxation	KCC	KBC	2006
	M.1	Number of Motor Tax applications which are dealt with			
		a Over the counter	65671		65671
		b By Post	14647		14647
		c In other Ways			VRU/LGCSB input
		% of Motor Tax applications which are dealt with			
		a Over the counter	82		82
		b By Post	18		18
		c In other Ways	0		0
see EM	M.2	No of Postal applications which are dealt with			
		a On Same Day	6082		6082
		b On Third Day or Less	5288		5288
		c On Fifth Day or Less	1013		1013
		d Over Five Days	2264		2264
		% of Postal applications which are dealt with			
		a On Same Day	42		42
		b On Third Day or Less	36		36
		c On Fifth Day or Less	7		7
		d Over Five Days	15		15
see EM	M.3	Public opening hours - average no. of opening hours per week 9.30am -4.00pm Monday to Friday	32.5		32.5
		Environmental Services			
E: Environmental Services	E:		KCC	KBC	2006
		Water			
	E.1	% of River channel which is:			
		a unpolluted		comb.	EPA/LGCSB input

	b	slightly polluted		comb.	EPA/LGCSB input
	c	moderately polluted		comb.	EPA/LGCSB input
	d	seriously polluted		comb.	EPA/LGCSB input
E.2		% drinking water analyses results in compliance with stationary requirements with regards to: (Refers to 2003)	EPA		
	a	public schemes	to	n/a	EPA/LGCSB input
	b	private schemes	confirm	n/a	EPA/LGCSB input
		Fire Service			
E.3		Avg.Time, in minutes to Mobilise fire brigades in			
	a	Full time Stations	n/a	n/a	n/a
	b	Part Time Stations	5.63	n/a	5.63
E.4		% attendance at scenes where 1st attendance is at scene			
		within 10 min.	45.56	n/a	45.56
		within 20 min	41.39	n/a	41.39
		after 20 min.	13.05	n/a	13.05
E.5		Fire Prevention			
		total number of fire safety certificate applications received	231	n/a	231
		total number of fire safety certificate applications processed	221	n/a	221
		Waste Management			
E.6		% of houses provided with segregated waste collection KCC	n/a	100	100
E.7		tonnage of household waste collected & recycled KCC+KBC	3708	comb.	3708
		% of household waste collected & recycled KCC+KBC	24.6	comb.	24.6
E.8		tonnage of household waste collected and sent to landfill KCC+KBC	11390	comb.	11390
		% of household waste collected and sent to landfill KCC+KBC	75.4	comb.	75.4

E.9	<u>Category</u>	<u>Bring/Civic Sites/Sites</u>	<u>Total No. of facts</u>	<u>Locations per 5,000</u>
	Glass	42,3	45	45
	Cans	41,3	44	44
	Textiles	1,1	2	2
	Batteries	67,1	68	68
	Oils	0,1	1	1
	Others	1,1	2	2
E.10	Litter Prevention and Environmental Enforcement			2006
	<u>Litter</u>		<u>Full-time</u>	<u>Part-time</u>
	number of litter wardens	2, 1,3	13,0,13	16
	number of on the spot fines	150, 124	n/a	274
	number of prosecutions due to non payment of on-the-spot fines	0,0	n/a	0
	number of prosecutions secured	0,8	n/a	8
	% Of areas within the local authority that are			
	- unpolluted/Litter free	0	comb.	0
	- slightly polluted	53	comb.	53
	- moderately polluted	44	comb.	44
	- significantly polluted	3	comb.	3
	- grossly polluted	0	comb.	0
E.11	Environment complaints & Enforcement			
	pollution cases subject to complaints	1371	comb.	1371
	number investigated and dismissed	1371	comb.	1371
	number of enforcement procedures taken	117	comb.	117
E.12	Percentage of Schools participating in environmental campaigns			
	- primary schools (77)	51	comb.	51
	- secondary schools (17)	53	comb.	53

P: Planning & Building Control		2006		
P	Planning and Building Control			
P.1	Planning Applications - Decision-Making	Individual House	Housing Development	Other: not Requiring EIA
	- number of applications determined	745,8,753	132,9,141	1160,100,1260
	- number of apps determined within 8 weeks	376,2,378	65,4,69	831,66,897
	- number of apps which required submission of further information	369,6,375	66,5,71	329,34,363
	- number of apps where an extension of time was agreed by applicant	0,0,0	1,0,1	0,0,0
	- % of apps determined within 8 weeks			
	- average time to determine an app where further info is sought (days)	78.49,85.5,79	105.36,79.8,104	78,79.5,78
	- % of grants	70.07,87.5,70.25	55.3,55.56,55.32	92,91.68
	- % of refusals	29.93,12.5,29.75	44.7,44.44,44.68	8,8.32
	- % of cases where decision was confirmed by An Brd Pleanala	76.19,50,77.27	92.86,80,89.74	77.78,80.49
	- % of cases where decision was varied by An Brd Pleanala			
	- % of cases where decision reversed by An Brd Pleanala	23.81,50,22.73	7.14,20,10.26	22.22,19.51
P.2	Planning Enforcement			
	- total number of cases subject to complaints that are investigated	211	32	243
	- total number of cases subject to complaints that are dismissed	0	5	5
	- total number of cases subject to complaints that were resolved	205	5	210
	- number of enforcement procedures taken through warning letters	103	21	124
	- number enforcement procedures taken through enforcement notices	128	18	146
	- number of prosecutions	10	3	13
P.3	Public Opening Hours - ave number of opening hours per week	35	40	37.5
P.4	Number of pre-planning consultation meetings held	1931	139	2070
	Average time from request for consultation with LA to formal meeting for pre planning (in days)	18.2	4	17.25

	P.5	<u>Buildings inspect as % of new buildings notified to local authority</u>	12.7	n/a	12.7
Rev: Revenue Collection	Rev:	<u>Revenue Collection</u>	KCC	KBC	2006
see EM	Rev.1	<u>House Rent</u>			
	a	Amount collected at end of year as % of amount due	90		90
	b	% of Arrears			
		- (i)4 - 6 weeks old	5		5
		- (ii)6 -12 weeks old	14		14
		- (iii) more than 12 weeks	74		74
	Rev.2	<u>Housing Loans</u>			
	a	Amount collected at end of year as % of amount due	92		92
	b	% of Arrears			
		- (i)1 month old	7		7
		- (ii)2 -3 months old	6		6
		- (iii) more than 3months	87		87
	Rev.3	<u>Commercial Rates</u>			
		- amount collected at year end as a % of amount due	98		98
	Rev.4	<u>Refuse Charges</u>			
		- % of households paying refuse charges at year end	100		100
	Rev.5	<u>Non-Domestic Water Charges</u>			
		- amount collected at year end as a percentage of amount due	78		78
C: Corporate Issues	C:	<u>Corporate Issues</u>	KCC	KBC	2006
	C.1	<u>% working days lost to sickness absence through</u>			
		- certified Leave	3.79	7.48	4.32
		- uncertified Leave	0.43	1.05	0.54
	C.2	<u>Expenditure on Training & Development as a % of total payroll costs</u>	4.8	2.06	4.38
L: Library Services	L:	<u>Library Services</u>	KCC	KBC	2006
	L.1	<u>Public Opening Hours</u>			
		- average number of opening hours per week for full-time libraries	35	n/a	35
		- average number of opening hours per week for part-time libraries	23	n/a	23

	L.2	Number of registered library members as a % of local population	21116	n/a	21116
	L.3	Number of items issued per head of population (county / city wide) for		n/a	
		(a) Books	284176	n/a	284176
		(b) Other Items	20776	n/a	20776
	L.4	Percentage of libraries that offer Internet access to the public	100	n/a	100
	L.5	Number of Internet sessions provided per 1000 population	20671	n/a	20671
A&C: Art & Cultural	A&C	Arts and Cultural Services	KCC	KBC	2005
	A&C.1	Arts Grants			
		- number of arts grant allocated	42		42
		- total value of arts grants allocated per 1,000 of population (includes Arts Festival, excludes Theatre)	157000		157000
Rec: Recreational Services	Rec:	Recreational Services	KCC	KBC	2006
	Rec.1	Number of children's playgrounds per 1,000 population			
		- directly provided by the local authority	7	comb.	7
		- facilitated by the local authority	3	comb.	3
	Rec.2	Number of visitors to LA facilitated swimming facilities per 1,000 population	n/a	103721	103721
CP: Community Participation & Cooperation	CP:	Community Participation & Cooperation - Your Local Authority	KCC	KBC	2006
	CP.1	Percentage of local schools involved in local Youth Council/ Comhairle na N-Óg (County & City)	35	n/a	35